Cancellations

There is a penalty 50% for cancellations made more than 5 days in advance, to cover the costs of processing the booking and refund. If you cancel more than 5 days before your scheduled arrival date, you will receive a 100% refund. Cancellations within 2 days of your scheduled arrival cannot be refunded as it is virtually impossible for us to resell a property on such short notice for an exact set of dates. We cannot take responsibility for sudden illnesses, family emergencies, transportation or weather issues or any other last minute changes to a guest's schedule. Refunds will be made to the original form of payment within three business days.